

YOUTH AND FAMILY SERVICES DIVISION



Our Vision

Empowered and resilient children and families.

Our Mission

Providing the safety net for children and families in Orange County.

Our Values

- Programs and services are holistic, and recognize the link between children, families, schools, and communities.
- Personal responsibility and self-sufficiency are essential goals of programs and services.
- Service delivery is flexible and responsive to the demands on family time and resources.
- The value of services is demonstrated by achievement of meaningful outcomes.
- Professional excellence is demonstrated through collaboration with peers, respect for co-workers, and compassion for all citizens.

Orange County Youth and Family Services Division

1758 East Michigan Street
Orlando, Florida 32806
407-836-7600

Division Manager
407-836-7643

Administration and Support
407-836-6576

Community Relations
407-836-8938

Youth Services

The following programs are jointly funded by Orange County Government and/or the Florida Department of Juvenile Justice and/or Department of Children and Families (DCF). Most programs are open to all Orange County residents.

Family Counseling provides counseling services for families struggling with adolescent children and teenagers, especially those who are truant, runaway or ungovernable. **407-254-9385**

Oaks Specialized Community Supervision Program provides intensive community-based supervision, counseling, and support for youth on probation. **407-836-8761**

Youth Shelter provides temporary housing for youth experiencing a variety of problems. Open 24 hours, seven days per week, youth at the shelter may be homeless, runaways, lockouts or may be seeking a cooling off period during a family crisis. **407-836-7626**

Family Preservation & Stabilization is a voluntary, in-home family intervention service for families whose children are at risk of removal due to abuse or neglect. FPS only accepts referrals from DCF and case management agencies. **407-836-9529**

Parenting Support Squad (P.S.S.) is a prevention and intervention program aimed at assisting teens, teen parents and families in the Orange County community. **407-836-9529**

Volunteer and Mentoring

Volunteer opportunities are available in the Youth & Family Services Division. Become a mentor to children living in a foster group home. Internships are also available in our YFS programs at a bachelor or masters level. To find out how you can become a volunteer or intern call the Community Relations Coordinator at **407-836-8938**.

Juvenile Assessment Center

Juvenile Assessment Center Program is a centralized processing center for youth taken into custody by law enforcement for an alleged delinquent act. The Assessment Center functions include detainable and non-detainable screening: health, mental health, substance abuse, physical health and suicide screening. **407-836-8800**

Changing Adolescents' Perspectives (C.A.P.)

Changing Adolescents' Perspectives (C.A.P.) provides services to Orange County youth that are first-time offenders or on probation for the first time. It is our goal to deter and eliminate delinquent behavior, as well as educate and empower our youth so that they flourish into productive citizens. Our core program areas are Anger Management, Impulse Control, Life Skills, Understanding the Judicial System, Social Media Awareness, and Peer Pressure. **407-836-8776**

Great Oaks Village

Jointly funded by Orange County Government and the Florida Department of Children & Families.

Great Oaks Village is a residential foster care group home for children 6-18+ who have been removed from their homes by the State of Florida due to abuse, neglect or abandonment. The facility is comprised of five cottages. Children receive educational, recreational, medical and counseling services. One of our cottages is a Welcome Center for children 0-17 years of age who will reside with us up to 23 hours until a more permanent placement can be made. **407-836-7665**



Children and Family Services Board

Members of the Children and Family Services Board assist the county in obtaining and reporting donations to benefit the children of Great Oaks Village and other programs of Youth and Family Services Division. The board advocates for children and families in Orange County and advises regarding services to the division.

Stop Now and Plan (SNAP)

Stop Now and Plan (SNAP) is an award-winning evidence-based program for children ages 6-11 who are experiencing behavior issues. The primary goal of SNAP is to help children stop and think before they act, keep them in school, and out of trouble. **407-254-9385**

